

lifeworks



ANNUAL REPORT 2021

A NOTE FROM SUSAN

The world has changed dramatically in the last two years. LifeWorks remains a fearless advocate for youth and families on their pathways to self-reliance, and our unwavering commitment to Housing, Counseling, and Education and Workforce opportunities provided support to 2,848 individuals in their journeys in 2021.

Last year, I reported that we had helped 745 youth and young adults experiencing homelessness achieve permanent housing. As I write, we stand on the cusp of reaching the milestone of 1,000. Our community's success in the movement to End Youth Homelessness surpasses any other.

The story of last year is one of listening to and learning from our successes, the challenges of a world that continues to change, and to the experiences of the brave people we serve.

As a result, we launched new programming. Impactful Voices is a program that embeds young people with lived experience—including former clients—as apprentices in key areas of programming and administration.

The SHIFT (Sexual Health Information for Life Transitions) Program was funded by the St. David's Foundation to support youth across the organization, including providing peer and group support for expecting and parenting youth in Housing. Forty percent of our Rapid Rehousing clients are young parents, who are facing challenges with finding childcare and employment that will sustain a family.

Two years ago, we sheltered or housed 167 youth on any given night. Tonight, that number stands at 212, a 27% increase. Still, there are challenges.



Rents in the area have soared by 40%, making the availability and sustainability of housing a crisis.

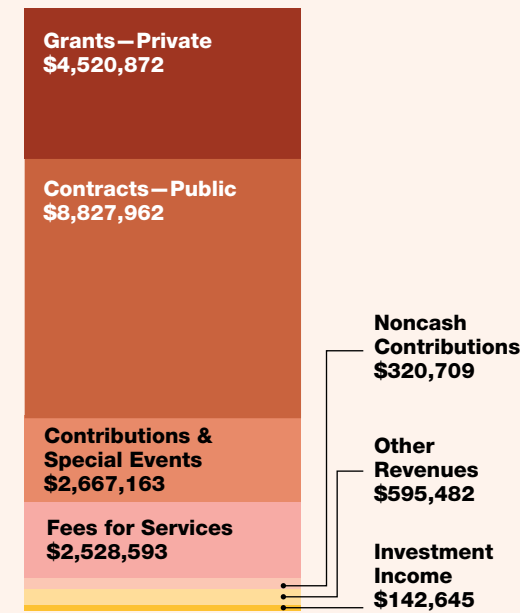
Recently, LifeWorks Board of Governors approved a Strategic Plan focused on our commitment to helping youth measurably achieve the results they set themselves. A top priority of this plan will be to develop more housing. Our City and County's leadership bodies have indicated affordable housing as a priority, so please stay tuned for news of our progress in developing a project tentatively titled "The Works III."

I am proud to present the 2021 Annual Report. It represents the brave, compassionate, and tenacious work of hundreds of staff, Board, volunteers, and supporters. As you read, please know that your support helped make this possible, as your continued commitment will take us forward.

**MY THANKS TO YOU,
Susan McDowell,
LifeWorks CEO**

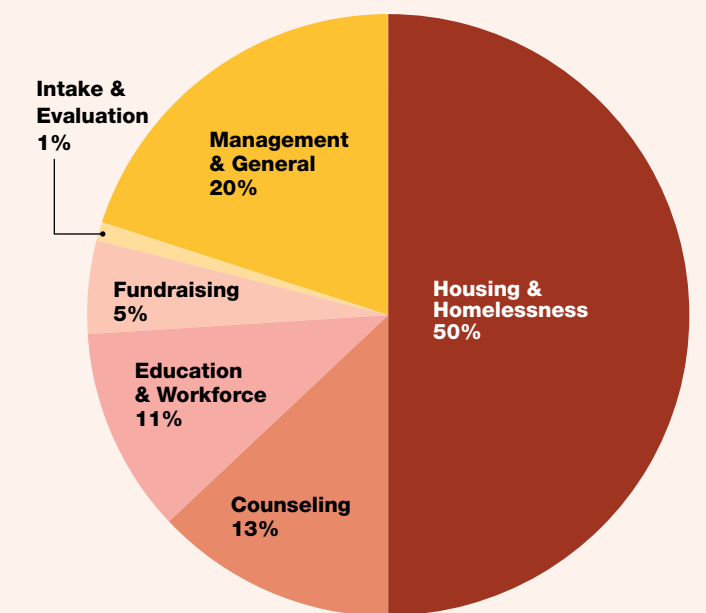
FINANCIAL OVERVIEW

REVENUE



TOTAL REVENUE:
\$19,603,426

EXPENSES



TOTAL EXPENSES:
\$19,503,454

NET ASSETS:
\$14,492,780
*AS OF 9/30/2021

LIFEWORKS PROGRAMS

HOUSING & HOMELESS SERVICES

1,002
CLIENTS SERVED

The goal of LifeWorks Housing Services is to provide a continuum of support that will help transition youth from homelessness to permanent housing and independence.

- Street Outreach
- Rapid Rehousing
- Diversion
- After Care Transitional Services
- Best Single Source Plus (BSS+) Homelessness Prevention
- Young Parents Program
- Emergency Shelter
- Permanent Supportive Housing
- PORT (Permanency through Outreach & Rapid Transitions)
- Family Unification Program
- Transitional Living Program

EDUCATION, WORKFORCE, & YOUTH DEVELOPMENT

658
CLIENTS SERVED

LifeWorks Education and Workforce Division is focused on developing the knowledge and skills needed to navigate the challenges of adolescence, move toward independence, and break the cycle of poverty.

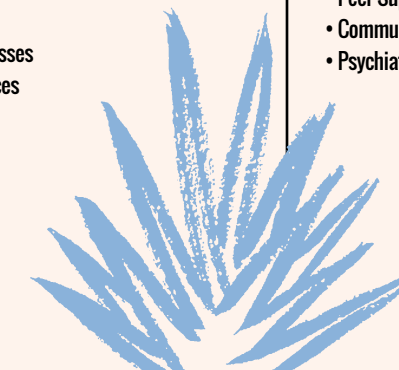
- REAL Talk
- Workforce Development & Supported Education
- Life Skills Training
- GED & Literacy classes
- Teen Parent Services
- SHIFT

COUNSELING SERVICES

1,699
CLIENTS SERVED

LifeWorks Counseling provides support for individuals and families who are struggling with issues such as family conflict, abuse, trauma, anxiety, depression, and the stress of everyday life.

- Youth & Adult Counseling
- Resolution Counseling
- Peer Support
- Community-Based Counseling
- Psychiatric Services



HIGHLIGHTS

\$110 million

TO CREATE AFFORDABLE HOUSING

Travis County Commissioners Court earmarked significant funding to catalyze community organizations', including LifeWorks, efforts to develop a pipeline of affordable and supportive housing, setting the tone of the work to be done in 2022. A historic allocation for the city.



SET THE AGENCY'S PRIORITIES

and strategic themes—mission performance, ending youth homelessness, and fiscal strategy—for the next three years as part of the planning process.



LAUNCHED IMPACTFUL VOICES

the agency's first apprenticeship program for former clients. Former clients can become a specialist for a program or department at LifeWorks. Specialists will work with LifeWorks staff on tasks and projects, learning new skills all while sharing their input on areas for improvement.



HIRED MORE THAN 60 STAFF

in roles across the agency to expand our service to clients.



ESTABLISHED THE SHIFT PROGRAM

The Sexual Health Information for Life Transitions Program is a new family planning program for clients who are not yet parenting, would like to become parents, or who are already parenting. The program provides reproductive life planning, family peer support, sexual health education groups, and groups for expectant and parenting youth. It is intended to promote planned, healthy pregnancies, positive birth outcomes, and overall health and well-being.

GRANTS & DONATIONS

Gifts of \$1,000+

100 Black Men of Austin	Laura Delfeld	Jennifer and Mike Kost	Q2 Software, Inc.
A Glimmer of Hope Austin	Dell Technologies (Leadership Partner)	Keith Kreitman	Yasho Rao
Kathleen and Randy Adams	Alice Dentler	Joseph Kroesche	Reissa Foundation
Brian Ali	Dollar General Literacy Foundation	Ferne Kyba	Religious Coalition To Assist The Homeless
Alice Kleberg Reynolds Foundation	Donald D. Hammill Foundation	Laughlin-Beers Foundation	Jamie Rosenberg
All Church Opera Credits	Ray Donley	Laverentz - Kampfe Giving Fund	Lester J. Sack, Jr.
AMD	The Dorothy and Jim Kronzer Foundation	Karen Leef	Seawell Elam Foundation
American Campus Charities Foundation (Leadership Partner)	DPR Foundation	Liftoff Learning Studios LLC	Shanti Foundation for Intercultural Understanding
Anonymous	Dwell Church	Jaclyn Lindig and Steven Cahall	Shepherd of the Hills Christian Church
Apple Inc.	Eakman Family Charitable Fund	Jessica Loerch	Shield-Ayres Foundation
Applied Materials Foundation	ECG Foundation	Lola Wright Foundation	Sooch Foundation
Arnold Foundation	Susan & Howard Elias	Eileen and Bill Luby	St. David's Foundation
Rebecca Austen	Jill Flournoy	Amy and Matt Lutz	The Stahl Family Foundation, Inc. (Leadership Partner)
Austin Stone Church - Bolivia Missional Community	Carol K. Foster	Lynda E. Frost Charitable Fund	Adam Stanley
The Aviles Family Charitable Fund	Foster Family Fund	Elizabeth and Bruce Malone	Ben Stark
Bank of America Charitable Foundation, Inc.	Lynda Frost	Debbie Martin and Robert Sullivan	Jay Stewart
Zach Banner	Mike Frost / Frosty Gives Back	Mary Anne and John Hettenhaus Fund of The Greater Cincinnati Foundation	Candace Stone
The Barilla Foundation	Ben Gabbard	Diane Mayer	Suzanne Bryant and Sarah Goodfriend Fund
Christopher Bauer	Garrison Family Foundation	Michael Mayer	Beth Sweeney
Abbie Blaire Baxter	GitHub	Matthew McClain	Texas Center for Child and Family Studies
Fayruz Benyousef	Cathy and Mike Godfrey	Debora McClure	Texas Methodist Foundation
Sophia Bera & Bryan Daigle	Google	Linda McDavitt	Tito's Handmade Vodka
Eric Bernstein	John Gorman	Sean Michael McDonald	Tomazin Family Charitable Fund
Susan Booth	Douglas Gullickson	Kyle Mezger	Topfer Family Foundation
Lesley and Frederick Bradstreet	Matthew Guzenda	Michael and Susan Dell Foundation	Tres Grace Family Foundation
Peggy Davis and David Braun	Claire Hahn	Bonnie K. Mills and Doug Eicher	Twelve Rivers Realty
Helen Brauner	Harland Clarke	Mitchell Williams Law Firm	United Way for Greater Austin
Anne and Bud Brigham	Harry E. and Eda L. Montandon Charitable Trust	Moody Foundation	University Christian Church
Bryan and Sophia Daigle's Charitable Fund	H-E-B (Leadership Partner)	Ross Moody	University Federal Credit Union
Sarah Hicks Buss	Jayleen and Eric Hehman	Kay and John Mooney	Brian Vattiat
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Capital One	Henry L. Kimelman Family Foundation (Leadership Partner)	Nicole Nabulsi and Luke Nosek	W Klopman Family Foundation Inc.
Alex Cantu	Gilbert Herbeck	Venessa Ocañas	Shawn Walker
Trudy and Thomas Capotosto	The Herbert Kenneth and Janet Cleaves Acord Foundation	Nancy and Michael Ohlendorf	Watkins Family Foundation of the Southwest Community Foundation
Carl C. Anderson Sr. & Marie Jo Anderson Charitable Foundation	Kathleen Higgins	Latasha O'Keith	Webber Family Foundation
Donna Carter & Michael Gagarin	Lisa and Sam Hildebrand	Carolyn Jean Oliver	Weir Foundation
Cathy and Dwight Thompson Foundation	Jessica Huff	Kymberly Oltrogge and Jim Dodrill	Wells Solar & Electrical Services LLC
Anne and Reese Chamberlain	Elizabeth and Scott Hunicke-Smith	Victoria and Brian J. Ozimek	Susan and Larry Westall
Charles and Betti Saunders Foundation Fund	I Live Here, I Give Here	PDWC, Inc.	Karen and Andy White
Charles Schwab Foundation	Independent Financial	David Perry	Nancy and Brown Word
CJR Foundation, Inc.	Rose and Roger Ireland	Mary Pfluger	Ron Yaudes and Roger Joughin
Jennifer Claymon and Matthew Marlow	Chris Janese	Liz and Jon Phelan	Weston Yonge
Kelley Coffman	Jaspar Weir Charitable Fund	The Phogg Phoundation for the Pursuit of Happiness	Sylvia and Charles Zeller
Corning Incorporated Foundation	Nikki Jennings and Peter Gilfillan	Alessandro Piovaccari	Donald A. Zielinski
Cross Texas Transmission LLC	John and Mildred Holmes Family Foundation	Eliza Platts-Mills and Tom Chmielewski	
	just keep livin Foundation	Powell Foundation	
	Kline Properties	Ivy Pritchard	

2021 BOARD OF DIRECTORS

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Sandra Brown
Dennis Donley

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Meredith Duncan
Rachel Green
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Tim Mooney
Susan Moore
Melissa Rowan
Trey Salinas
Hannah Schultz
Danielle Laing Waliyaya
Harry Wolin

ILLUSTRATIONS BY MIKE REDDY

MEET JOSEPH AND JARED, 18

LifeWorks Transitional Housing Program Clients

The twin brothers recently received their housing voucher and are searching for their first apartment together. Joseph is a natural at acting. He hopes to attend a trade school and pursue acting on the side. Jared is a talented songwriter and guitarist and is looking forward to attending school to earn his automotive technician certification.



“Having a place together has been our dream, and it’s coming true. It’s a blessing to see that we have this opportunity with this housing voucher.”

—JOSEPH

“LifeWorks really made my life work. They got everything moving quicker in a healthy fashion and are helping me make this transition to adult living by guiding and supporting us. It’s a big step into not only a new chapter, but a new storyline for us.”

—JARED

LIFEWORKS LEGACY CIRCLE

- | | | | |
|--|------------------------------------|-----------------------------------|---------------------------------------|
| Sara and Seth Ackland | Tracy and Jeff Faulkner | Cathy and John McDowell | Denise and Paul Smith |
| Patti and Andy Adkins | Brad Fluke | Mary McDowell and Calvin Lin | Lisa and Fred Smith |
| Laura Agnew and Hill Abell | Kelly and Stephen Freeman | Susan McDowell and Bob Elder | Kanice and Derek Spears |
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| Robbie and Tom Ausley | Angela and Justin Godfrey | Meryl and Alan Metni | Katie and Larkin Tackett |
| Sharlene and Gene Austin | Jennifer and Andy Goff | Tim Mooney | Ashley Thomas |
| Shelly and David Bain | Casey and Wade Green | Susan Moore | Trisa Thompson and Jack Jacobi |
| The Barilla Foundation | Rachel Green and Lawrence Williams | Susan and Robert Morse | Rhonda Toming and Trey Salinas |
| Crystal Barone | Tiffany and Larry Greenberg | Cookie F. Munson | Marcia Toprac |
| Beverly Barr | Betsy and John Greytok | Debbie and Matthew Murphy | Kelly Truax |
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| Kim and Jason Belew | Velvet Hammerschmidt | Linda and Glenn Neland | Jamie and Greg Varnell |
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| Deborah and Bruce Clark | Mary Kirkendall | Lauren Pyle and Sam Kimelman | |
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| Kimberly White Erlinger | Chrissy and Tim Mattox | Lynn Sherman | |
| Patty and Michael Erspamer | Karen and Mike May | Marcia and Barry Silverberg | |
| | Angie McDermott and Paul Strelzick | Ellen Simpson | |

To make a donation, visit lifeworksaustin.org/getinvolved





“LifeWorks has been a cutting edge youth & family resource in Austin for many years. A place where young people know they will be respected, families find the crisis intervention services they need, and the community can count on for fearless advocacy.”

-JACK & LIZ NOWICKI



“It was most helpful having an adult you can count on and knowing you can trust your case manager, being able to vent, and just talk about other ways to better myself for the future.”

-A LIFEWORCS CLIENT

in the After Care Transition Services Program

